

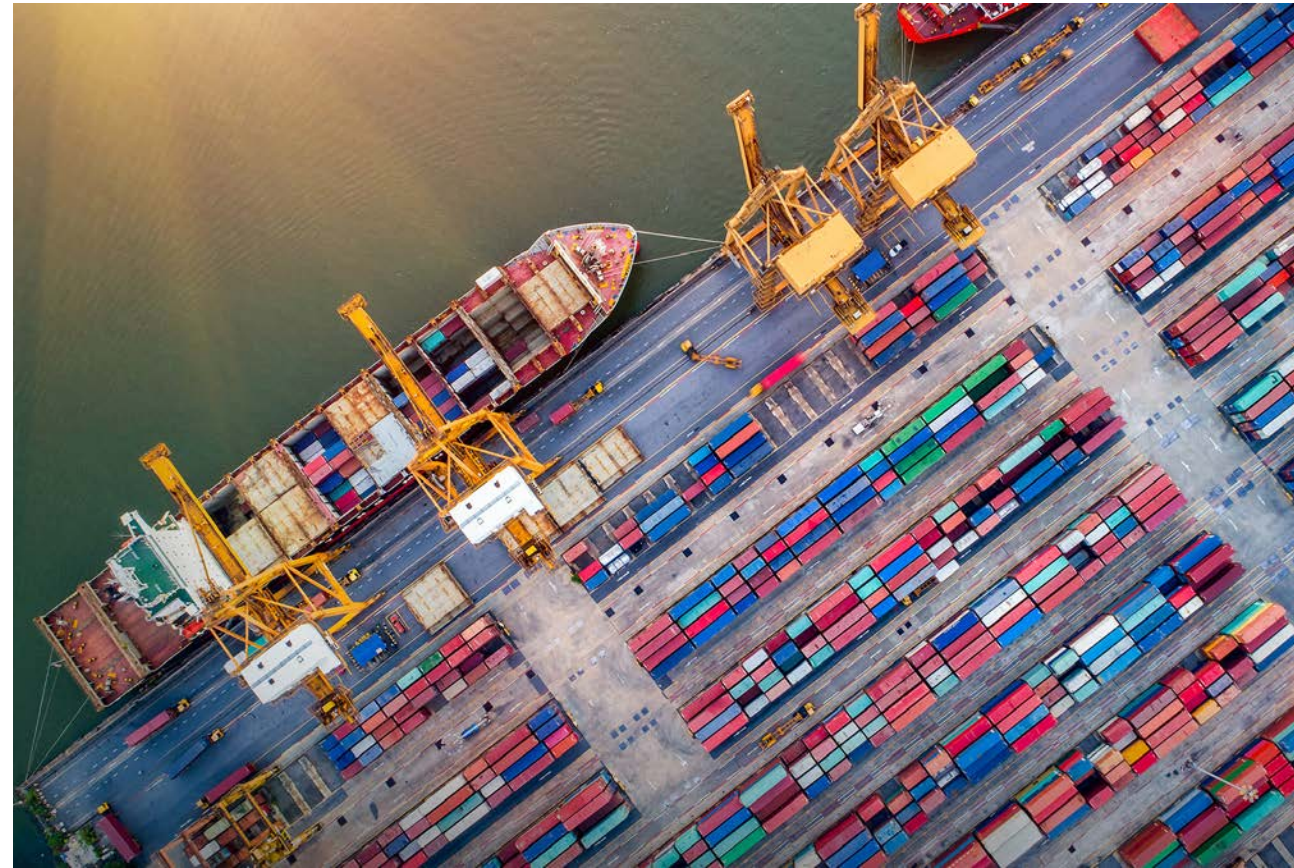


Supplier Quality and Risk Management



Supplier Quality

- **Minimum certification requirements** – Suppliers shall have a robust quality management system certified against ISO 9001 by an internationally recognized third party registrar.
- **Supplier audit requirements** – HERE will audit potential suppliers at an appropriate phase of selection and onboarding against ISO 9001 and/or other appropriate standards as a part of supplier qualification and selection.
- **Supplier Quality requirements** – Program/Project/Deliverable specific quality requirements will be clarified at the time of contract negotiation and will be part of the agreement (Master Service Agreement, Statement of Work, Purchase Order as applicable) mutually agreed by both supplier and HERE. In addition, there will be customer-specific requirements where applicable.





Risk Management

HERE defines risk as: “the possibility that an event will occur and adversely affect the achievement of HERE objectives.”

In alignment with the above definition, HERE acknowledge both negative and positive risks, as a result of deviations in any part of an interconnected supply chain.

In response to supply chain risks, HERE places a high value on a risk-aware culture and, in turn, assumes an equally effective risk management practice among suppliers.